

# YOU CAN DO IT WITHOUT FINGERSTICKS

Learn how to remotely share glucose data from your FreeStyle Libre 14 day reader with your healthcare provider





Abbott

\* Fingersticks are required for treatment decisions when you see Check Blood Glucose symbol, when symptoms do not match system readings, when you suspect readings may be inaccurate, or when you experience symptoms that may be due to high or low blood glucose.

The LibreView data management software is intended for use by both patients and healthcare professionals to assist people with diabetes and their healthcare professionals in the review, analysis and evaluation of historical glucose meter data to support effective diabetes management. The LibreView software is not intended to provide treatment decisions or to be used as a substitute for professional healthcare advice.

See last page for Indications and Important Safety Information. ©2021 Abbott. ADC-20985 v2.0 05/21

### **Overview**

#### What you will need:

- Your FreeStyle Libre 14 day reader
- Your USB cable
- Access to a valid email address
- Access to your web browser

#### Steps to share glucose data:

This guide will walk you through the following 3 steps: **STEP 1: Create** a LibreView account **STEP 2: Link** to your doctor's practice **STEP 3: Upload** data to share

Note that different instructions apply to sharing glucose data from the FreeStyle LibreLink\* app.



FreeStyle Libre 14 day reader and sensor



FreeStyle Libre 14 day reader USB cord

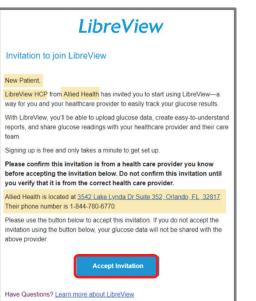


Visit LibreView.com on a web browser from your computer

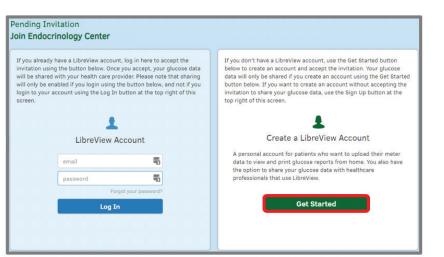
\*The FreeStyle LibreLink app is only compatible with certain mobile devices and operating systems. Please check our website for more information about device compatibility before using the app. Use of the FreeStyle LibreLink app requires registration with LibreView.

If your healthcare provider sent you a LibreView invitation, follow the steps below. Otherwise, skip to the next page.

- 1. You will receive an email invitation from LibreView
  - a. Open the email and click on the **Accept Invitation** button

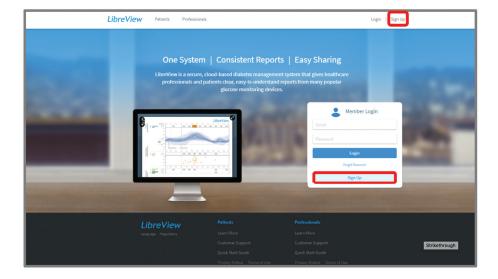


- 2. Your web browser will open the invitation
  - a. If you are new to LibreView, click on the **Get Started** button
  - b. If you are an existing LibreView user, enter your email and password, then click on the Log In button



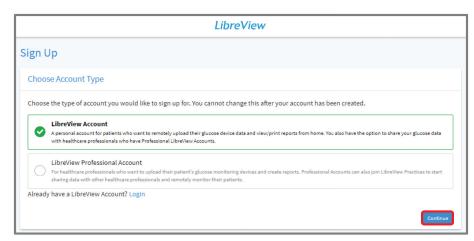
If you did not receive an email invitation from your healthcare provider, follow these steps to create an account:

- 1. Open <u>www.LibreView.com</u> in your web browser
- 2. Click on Sign Up to create a new account



LibreView Account sign-up can be done in minutes:

3. Select LibreView Account and click Continue to create a patient account



Account Sign-up Steps:

- 1. Select the appropriate **Country of Residence**
- 2. Accept the Terms of Use (step not shown)
- 3. Accept the Privacy Notice (step not shown)

Sign Up Patient Account	
Country of Residence	
Please choose your country of residence. Country of residence is used to det created your account.	ermine where your data is stored. You cannot change this once you have
United States	
Back	(A)

### 4. Enter Your Account Information

- a. First Name
- b. Last Name
- c. Date of Birth

Sign Up Patient Account			✓ < < 4 5 (	5)
Account Information	on			
First Name	MI	Last Name		
Select	- DD			
Date of Birth				
Back			Next	

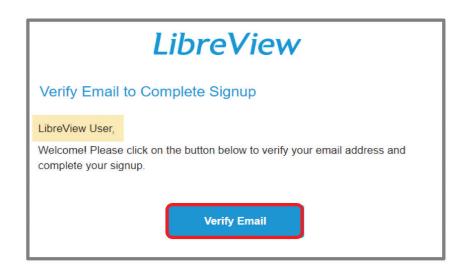
#### 5. Enter Login Information

- a. Valid Email Address
- b. Create a password and store in a secure place

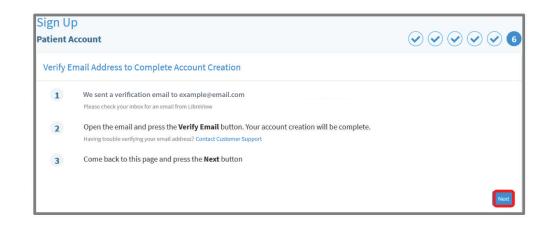
Sign Up	
Patient Account	
Account Information	
Login Information	
example@email.com	
•••••	
•••••	
Password must be 8 to 36 characters, with mixed case letters and at least 1 number	
Email Contact	
Please send me information about Abbott Diabetes Care and oth	er Abbott products and services. (You can unsubscribe at any time).
Back	Next

#### Account Sign-up Steps (continued):

- You will receive an email to verify your account from LibreView. The email is sent to the email address that you provided in the previous step
  - a. Open the email and click on the **Verify Email** button

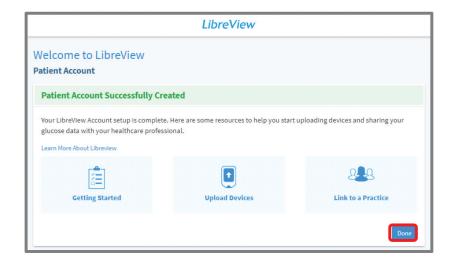


b. Switch back to your web browser and click **Next** 



Your LibreView account setup is now complete:

- You may explore tutorials to Getting Started, Upload Devices, or Link a Practice from this page
- 1. Click **Done** to launch your LibreView account



### **STEP 2: Link to Your Doctor's Practice**

If you used an email invitation from your healthcare provider to create your LibreView account then your account is already linked to your healthcare provider and you can skip to the next page. If not, please follow the steps below.

#### If you would link to initiate a connection with your HCP:

Click on 📃 icon in the upper right corner

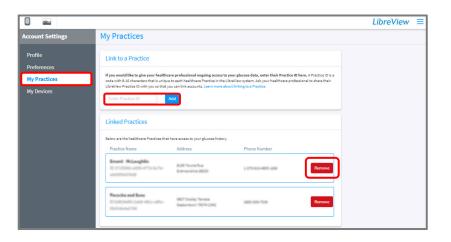
1. Select Account Settings from the menu



- 2. Select My Practices option
- 3. Enter the Practice ID provided by your healthcare provider

Note: if you do not have this information call your provider to request it.

You can also remove your data sharing with a practice by clicking the **Remove** button

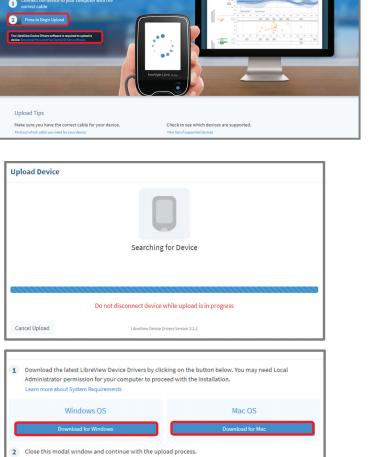


### **STEP 3: Upload Data to Share**

- 1. Plug your FreeStyle Libre 14 day reader into your computer using the yellow cable provided with your system. This is the same cable that you use to charge your reader
- 2. Click the Press to Begin Upload button

 After clicking the Press to Begin Upload button, LibreView will automatically search for your FreeStyle Libre 14 day reader

- 4. The first time you upload data you will be prompted to download the LibreView Device Drivers
  - a. The drivers allow your computer to communicate with your reader
  - b. Click on the **Download** button specific to your operating system



Still Having Trouble Uploading?

Already installed the latest LibreView Device Drivers and still having

trouble? Troubleshooting and Customer Support Informatio

LibreView

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Browser Permission Issues?

se provide the requested permissions

en you upload for the first time, your browser and/or firewall may

quest your permission to launch the LibreView Device Drivers - if so.

### STEP 3: Upload Data to Share (Google Chrome)

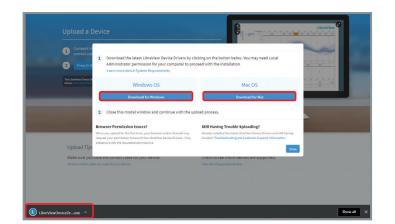
If you use **Google Chrome**, follow the steps below. Otherwise, skip to the next page.

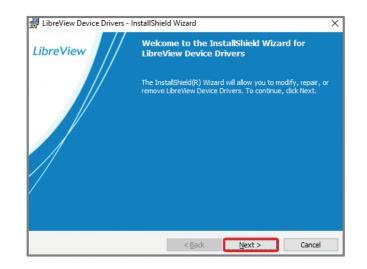
#### From Google Chrome:

- The file will download automatically and will appear in the bottom left corner of your Google Chrome browser
- Click to run the program

After downloading the files, follow the prompts to install the Device Drivers:

- When the InstallShield Wizard launches, it will prompt you to select the **Preferred language** for installation
- The InstallShield Wizard will then prepare for the installation
- Follow the prompts by clicking Next and then Install





### STEP 3: Upload Data to Share (Mozilla Firefox)

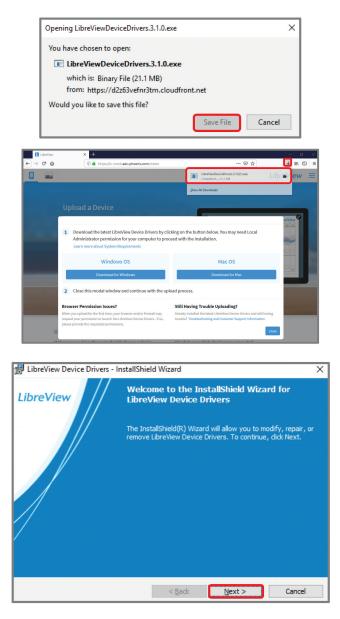
If you use Mozilla Firefox, follow the steps below. Otherwise, skip to the next page.

From Mozilla Firefox:

- In the pop up download box, click Save File
- Click on the file name to run

After downloading the files, follow the prompts to install the Device Drivers:

- When the InstallShield Wizard launches, it will prompt you to select the **Preferred language** for installation
- The InstallShield Wizard will then prepare for the installation
- Follow the prompts by clicking **Next** and then **Install**



### STEP 3: Upload Data to Share (Internet Explorer)

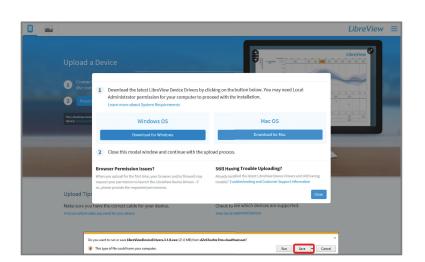
If you use Internet Explorer, follow the steps below. Otherwise, skip to the next page.

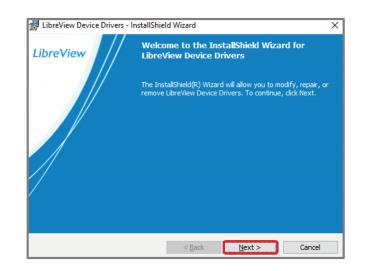
#### From Internet Explorer:

- The download will appear at the bottom of your Internet Explore browser Window
- Click Save
- Once the download is complete, click Run

After downloading the files, follow the prompts to install the Device Drivers:

- When the InstallShield Wizard launches, it will prompt you to select the **Preferred language** for installation
- The InstallShield Wizard will then prepare for the installation
- Follow the prompts by clicking **Next** and then **Install**





## STEP 3: Upload Data to Share (Safari)

#### From Safari:

- The download will appear in the toolbar on the top right of the window
- Click on the  $\checkmark$  to locate the downloaded file
- Click on the File name to run





Downloading LDD - InstallShield Wizard For Mac:

- When the InstallShield Wizard launches, the Wizard will prepare for the installation
- Follow the prompts by clicking Continue, Continue, Install and then Close

Introduction	<ul> <li>Install LibreViewDeviceDrivers.1.0.0</li> <li>Welcome to the LibreViewDeviceDrivers.1.0.0 Installer</li> <li>You will be guided through the steps necessary to install this software.</li> </ul>	Introduction     Installation Type     Installation     Summary	Standard Install on "Macintosh HD"     Introduction     Installation Select     Installation Type     Installation     Installation	<ul> <li>Introduction</li> </ul>	Install LibreViewDeviceDrivers.1.0.0      Select a Destination      Select the disk where you want to install the     LibreViewDeviceDrivers.1.0.0 software.	Introduction     Destination Genet	
Destination Select     Installation Type     Installation     Summary				Destination Select     Installation Type     Installation     Summary	Macintosh HD 13.37 08 avalatie 250 4 08 total Installing this software requires 20.2 MB of space.	Destination Select     Installation Type     Installation     Summary	
			Change Install Location				
	Go Back Continue		Go Back Install		Go Back Continue		Go Back Close

### **STEP 3: Upload Data to Share**

Confirm the Installation is successful:

- Once the installation is complete, click on the Press to Begin Upload button
- LibreView will automatically detect the LibreView Device Driver is installed and will search for a compatible device



- Once the device has been detected, the screen will change to Gathering Device Information and will launch to My Glucose History so Reports can be retrieved
- 4. Your glucose data should now be available for your healthcare provider



#### If you are a patient and experience problems with installation, please reach out to Abbott Customer Care Team for support at 1-855-632-8658.

The team is available 7 days a week from 8 AM to 8 PM Eastern Time, excluding holidays.





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#### Indications and Important Safety Information

FreeStyle Libre 14 day system: Failure to use FreeStyle Libre 14 day system as instructed in labeling may result in missing a severe low or high glucose event and/or making a treatment decision, resulting in injury. If readings do not match symptoms or expectations, use a fingerstick value from a blood glucose meter for treatment decisions. Seek medical attention when appropriate or contact Abbott at 855-632-8658 or FreeStyleLibre.us for safety info.

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