Learn how to remotely share glucose data from your FreeStyle Libre 14 day reader with your healthcare provider.
Overview

What you will need:
- Your FreeStyle Libre 14 day reader
- Your USB cable
- Access to a valid email address
- Access to your web browser

Steps to share glucose data:
This guide will walk you through the following 3 steps:
STEP 1: Create a LibreView account
STEP 2: Link to your doctor’s practice
STEP 3: Upload data to share

Note that different instructions apply to sharing glucose data from the FreeStyle LibreLink* app.

* The FreeStyle LibreLink app is only compatible with certain mobile devices and operating systems. Please check our website for more information about device compatibility before using the app. Use of the FreeStyle LibreLink app requires registration with LibreView.

The LibreView data management software is intended for use by both patients and healthcare professionals to assist people with diabetes and their healthcare professionals in the review, analysis and evaluation of historical glucose meter data to support effective diabetes management. The LibreView software is not intended to provide treatment decisions or to be used as a substitute for professional healthcare advice.
STEP 1: Create a LibreView Account

If your healthcare provider sent you a LibreView invitation, follow the steps below. Otherwise, skip to the next page.

1. You will receive an email invitation from LibreView
   a. Open the email and click on the **Accept Invitation** button

2. Your web browser will open the invitation
   a. If you are new to LibreView, click on the **Get Started** button
   b. If you are an existing LibreView user, enter your email and password, then click on the **Log In** button

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STEP 1: Create a LibreView Account

If you did not receive an email invitation from your healthcare provider, follow these steps to create an account:

1. Open [www.LibreView.com](http://www.LibreView.com) in your web browser
2. Click on **Sign Up** to create a new account

LibreView Account sign-up can be done in minutes:

3. Select **LibreView Account** and click **Continue** to create a patient account

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STEP 1: Create a LibreView Account

Account Sign-up Steps:

1. Select the appropriate **Country of Residence**
2. Accept the **Terms of Use** (step not shown)
3. Accept the **Privacy Notice** (step not shown)

4. **Enter Your Account Information**
   a. First Name
   b. Last Name
   c. Date of Birth

5. **Enter Login Information**
   a. Valid Email Address
   b. Create a password and store in a secure place

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STEP 1: Create a LibreView Account

Account Sign-up Steps (continued):

1. You will receive an email to verify your account from LibreView. The email is sent to the email address that you provided in the previous step
   a. Open the email and click on the Verify Email button

   b. Switch back to your web browser and click Next

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STEP 1: Create a LibreView Account

Your LibreView account setup is now complete:

• You may explore tutorials to Getting Started, Upload Devices, or Link a Practice from this page

1. Click **Done** to launch your LibreView account
**STEP 2: Link to Your Doctor’s Practice**

If you used an email invitation from your healthcare provider to create your LibreView account then your account is already linked to your healthcare provider and you can skip to the next page. If not, please follow the steps below.

If you would link to initiate a connection with your HCP:

Click on ⌘️ icon in the upper right corner

1. Select **Account Settings** from the menu

2. Select **My Practices** option

3. Enter the Practice ID provided by your healthcare provider

   *Note: if you do not have this information call your provider to request it.*

You can also remove your data sharing with a practice by clicking the **Remove** button.
STEP 3: Upload Data to Share

1. Plug your FreeStyle Libre 14 day reader into your computer using the yellow cable provided with your system. This is the same cable that you use to charge your reader.

2. Click the **Press to Begin Upload** button.

3. After clicking the **Press to Begin Upload** button, LibreView will automatically search for your FreeStyle Libre 14 day reader.

4. The first time you upload data you will be prompted to download the LibreView Device Drivers.
   a. The drivers allow your computer to communicate with your reader.
   b. Click on the **Download** button specific to your operating system.

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STEP 3: Upload Data to Share (Google Chrome)

If you use Google Chrome, follow the steps below. Otherwise, skip to the next page.

From Google Chrome:

- The file will download automatically and will appear in the bottom left corner of your Google Chrome browser
- Click to run the program

After downloading the files, follow the prompts to install the Device Drivers:

- When the InstallShield Wizard launches, it will prompt you to select the Preferred language for installation
- The InstallShield Wizard will then prepare for the installation
- Follow the prompts by clicking Next and then Install
STEP 3: Upload Data to Share (Mozilla Firefox)

If you use Mozilla Firefox, follow the steps below. Otherwise, skip to the next page.

From **Mozilla Firefox**:

- In the pop up download box, click Save File
- The download will appear in the Firefox toolbar, click on the down arrow to locate the downloaded file
- Click on the file name to run

After downloading the files, follow the prompts to install the Device Drivers:

- When the InstallShield Wizard launches, it will prompt you to select the **Preferred language** for installation
- The InstallShield Wizard will then prepare for the installation
- Follow the prompts by clicking **Next** and then **Install**
STEP 3: Upload Data to Share (Internet Explorer)

If you use Internet Explorer, follow the steps below. Otherwise, skip to the next page.

From Internet Explorer:

- The download will appear at the bottom of your Internet Explore browser Window
- Click Save
- Once the download is complete, click Run

After downloading the files, follow the prompts to install the Device Drivers:

- When the InstallShield Wizard launches, it will prompt you to select the Preferred language for installation
- The InstallShield Wizard will then prepare for the installation
- Follow the prompts by clicking Next and then Install

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STEP 3: Upload Data to Share (Safari)

From Safari:

- The download will appear in the toolbar on the top right of the window
- Click on the to locate the downloaded file
- Click on the File name to run

Downloading LDD – InstallShield Wizard For Mac:

- When the InstallShield Wizard launches, the Wizard will prepare for the installation
- Follow the prompts by clicking Continue, Continue, Install and then Close
Confirm the Installation is successful:

1. Once the installation is complete, click on the **Press to Begin Upload** button

2. LibreView will automatically detect the LibreView Device Driver is installed and will search for a compatible device

3. Once the device has been detected, the screen will change to **Gathering Device Information** and will launch to My Glucose History so Reports can be retrieved

4. Your glucose data should now be available for your healthcare provider